



DUCAAMEDEO
CAMPING - VILLAGE
★ ★ ★

THE DUCA RULES

Camping Village Duca Amedeo

Official guest rules



Purpose of this document

These rules are designed to guarantee order, safety, quiet and a peaceful stay for all guests. The wording is simple, but the rules are binding for the entire stay.



Useful numbers

- Reception 0861 797376 · Urgencies and security 379 2782913
- National emergency 112

Relax & Nature

Your time, in harmony.

Family Friendly

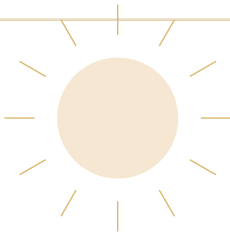
Safe spaces, shared smiles.

Pet Friendly

Four-legged friends welcome.

Eco Friendly

1. Entry, registration and stay



The first rules for starting your stay well.

1

1.1 Documents and registration

- On arrival, identity documents for all guests and acceptance of these rules are required.
- Reception completes the notification form in accordance with public security provisions.
- The guest must check the accuracy of the registrations and promptly inform Management of any changes concerning pitch, accommodation, people present or length of stay.
- During the stay, no persons other than those communicated to Management are accepted; changes, additions or exchanges of persons are not allowed without prior authorisation.

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1.2 Authorisation to enter

- Entry and permanence in the facility are subject to Management consent.
- Management may remove extra guests, unregistered persons or anyone who does not comply with these rules.
- Guests who temporarily leave the facility and do not stay overnight must inform Reception before leaving.

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1.3 Check-in and delivery

- Check-in can be completed from 08:00 to 12:30 and from 16:00 to 20:00, during Reception opening hours.
- Accommodation is delivered by 17:00 on the day of arrival.
- Pitches are delivered from 12:00 onwards on the day of arrival.
- If the accommodation or pitch is not ready, the guest may still check in at Reception and, while waiting, use the car park, swimming pool and, where included in the booking, the beach service.

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1.4 Check-out

- Accommodation must be vacated by 09:00 on the day of departure.
- Pitches must be vacated by 12:00 on the day of departure.
- On departure, keys must be returned and all amounts due to the facility must be settled.

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1.5 Identification wristband

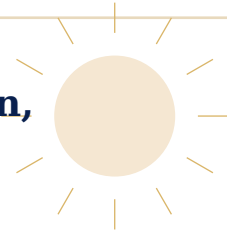
- Identification wristbands are issued at check-in.
- The wristband must be worn throughout the stay.
- The wristband helps identify authorised guests and protects the safety and tranquillity of the village.

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1.6 Common-sense note

- The rules are not meant to complicate the holiday, but to make the village work well for everyone.
- Guest cooperation is an essential part of the stay experience.

2. Pitches, accommodation, access and visitors



Order, safety and correct use of spaces.



2.1 Pitches and accommodation

- The pitch or accommodation is assigned by Management; as far as possible, Management will try to meet guest preferences.
- Changing pitch or accommodation on one's own initiative is not permitted.
- In the camping area, all equipment must be kept neatly within the pitch boundaries.
- After unloading luggage, cars must be moved to the car park or outside the facility.
- Internal roads must always remain clear and must not be obstructed by vehicles, furniture, games or personal equipment.
- Minors are admitted only with parents or adults authorised to supervise them.
- The maximum number of people per pitch is six, including any external guests, except small pitches specifically intended for a maximum of two people.
- Only one crew with one vehicle is authorised per pitch. An additional igloo tent is allowed for the needs of the family unit, without visitors and always within the maximum limit of six people.



2.2 Vehicles, gates and internal traffic

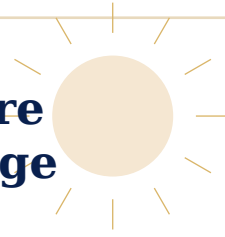
- Access by car and any other motor vehicle is allowed every day from 07:00 to 14:00 and from 16:00 to 24:00.
- During quiet hours, vehicle gates remain closed; pedestrian passages remain open.
- Inside the village it is mandatory to proceed at walking speed and with utmost caution.
- During quiet hours, cars, bicycles, skateboards, scooters and any other means that may disturb rest are not allowed to circulate.



2.3 Visitors

- Visitor entry must always be authorised by Management.
- Admitted visitors must provide an identity document, pay any daily fee required for visits longer than 30 minutes and comply with these rules.
- Visitors may enter the campsite from 08:00 to 14:00 and from 16:00 to 22:00.
- Entry to strangers and unauthorised persons is prohibited.
- The camper receiving visitors must ensure that their visitor has been authorised by Management and is responsible for their behaviour inside the facility.
- A camper found with undeclared visitors may be expelled from the campsite. Management reserves the right to take legal action against those responsible pursuant to Articles 614, 624, 633 and 637 of the Italian Criminal Code.

3. Payments, departure and liability for damage



3.1

3.1 Payment for the stay

- The balance must be paid by the day before departure.
- The entire booked stay must be paid even in case of early departure or delayed arrival.
- The cost of a day is calculated from the time of arrival, regardless of the hour, until 12:00 noon the following day. Departure after this time will result in an additional day being charged.
- If a vehicle or tent is left on a pitch without occupants, a supplement equal to the cost of one adult will be charged.
- Pitches, accommodation and/or beach umbrellas vacated before the end of the stay, even if already paid, may not be transferred to others.
- Management may, at its discretion, reassign accommodation, pitches and beach umbrellas vacated early.
- Payments and other monetary operations must be made during cashier opening hours, by credit card or in cash if the payment is below EUR 3,000.
- The 10% discount granted to affiliated Camping Cards applies only in the scheduled periods and only to the "Adult" rate.

3.2

3.2 Non-payment

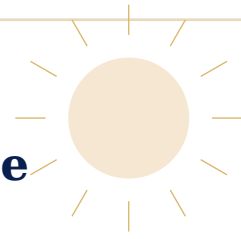
- In case of non-payment, pursuant to Article 2756 of the Italian Civil Code, the vehicle and/or goods in the custody of Management belonging to the insolvent camper will be retained until the balance is paid, including the cost of forced retention.

3.3

3.3 Damage, theft and liability

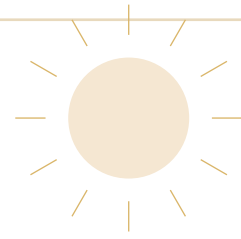
- Management declines all liability for damage to people and/or property caused by reasons not attributable to its own fault and/or that of the staff of Camping Village Duca Amedeo, as well as for lost or stolen objects and valuables.
- No liability is accepted for damage resulting from falling trees or branches or other damage caused by natural disasters, accidental and unforeseeable events.
- Camping Village Duca Amedeo is insured for third-party liability within the limits and conditions of the policy.
- The guest is responsible for damage caused directly, by family members, visitors or pets.

4. Safety, minors, systems and barbecue



- 1** Participation in sports and leisure activities organised by the animation team, or carried out independently using facilities and equipment made available by the village, presupposes a state of health compatible with the activity. Each guest participates at their own responsibility.
- 2** Minors participate in activities under the exclusive responsibility of their parents or accompanying adults.
- 3** Children must always be accompanied when using equipment and services and must be supervised by directly responsible adults.
- 4** Playing inside the campsite with balls, bowls, tambourines or other equipment that may cause damage or disturb other guests is prohibited.
- 5** Running with bicycles, skateboards, skates or scooters is prohibited. In the evening, when the lights come on, children may not ride bicycles. These prohibitions also apply to playground areas.
- 6** Gas cylinders, pipes and regulators owned by campers must comply with EEC regulations and be installed on the outside of the veranda.
- 7** Vehicles and equipment owned by campers must bear the EEC/CE mark.
- 8** Electricity may not be used for purposes other than lighting and operating refrigerators.
- 9** The use of electric cookers is strictly prohibited.
- 10** The use of air conditioners and irons is subject to Management permission.
- 11** Hairdryers may only be used in the service area.
- 12** The electrical connection must comply with legal requirements: a three-core rubber cable with adequate section, minimum 3 x 1.5, in perfect condition.
- 13** Maximum attention is recommended to the operation and condition of the electrical and gas systems, also checking the expiry date of the gas hose.
- 14** The use of barbecues on pitches or in accommodation is prohibited.
- 15** Anyone wishing to use barbecues or ovens in the shared picnic area must book according to the procedures indicated by the facility, including through the Duca app or QR code.
- 16** The football field and bookable common areas must be used only during authorised times and left clean and tidy after use.

5. Quiet hours, coexistence and pets



5.1 Quiet hours



- To guarantee quiet throughout the stay, audio devices must be kept at low volume and conversations must remain moderate.
- Quiet hours are from 14:00 to 16:00 and from 24:00 to 07:00.
- During these times, entrance and parking gates are closed to vehicle traffic.
- Noises disturbing guests' rest, gatherings, long tables, parties and noisy meetings in common areas, along paths and on empty pitches are prohibited without prior Management authorisation.
- It is forbidden to put up or take down tents, leave the campsite or car park with one's own vehicle during quiet hours.
- Washing dishes at the communal facilities is prohibited.
- The opening hours of the various services are those displayed in the premises and in the facility's communications.

5.2 Pets



- Pets are allowed only where permitted and in compliance with the facility rules.
- Pets are not allowed in accommodation, playground, football and bowls fields, swimming pool, sanitary facilities area and beach, unless otherwise provided or specifically authorised.
- Admitted pets must have the vaccination certificates required by law and must be kept on a leash.
- The owner must carry waste bags and take the animal outside the facility for physiological needs.
- The owner is responsible for any damage caused by their pet.
- Campsite staff are authorised to enforce the rules and report anyone who fails to comply to Management.
- Non-compliant guests will be removed from Camping Village Duca Amedeo.

6.1 Swimming pool



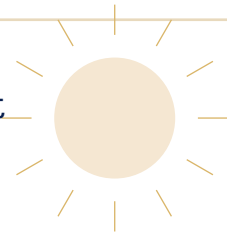
- Indicative hours: 09:30-12:30 and 16:00-19:30.
- A shower before entering is recommended.
- Children must always be supervised by an adult.
- A swimming cap is mandatory.
- The posted pool rules and staff instructions must be respected.

6.2 Beach



- The beach service, where included, is located about 100 metres south of the UMA Beach Club concession.
- To access the service, contact the lifeguard and communicate your umbrella number.
- Indicative opening hours: 09:00-19:00.
- The beach manager observes an indicative break from 12:30 to 15:00.

7. Recycling, environment and attention to waste



6.3 Animation

- Indicative hours: morning 10:00-12:00 on the beach, afternoon 16:00-18:00 in the village, evening 21:00-23:00.
- The full programme can be consulted on the Duca Amedeo app and through the facility's information channels.
- Activities may vary due to weather, organisation and operational needs.
- Minors participate under the responsibility of parents or accompanying adults.



6.4 Duca app

- Download the Duca app to keep the village in your pocket.
- Consult the animation programme.
- View festivals, events and local appointments.
- Book the barbecue area and football field.
- Receive useful information during your stay.
- Scan the QR code available in the facility or ask Reception for support.



A more sustainable holiday also depends on small daily gestures

Duca Amedeo believes in cleaner, more responsible tourism that respects the environment. Guest cooperation is essential to keep the village tidy and reduce environmental impact.



7.1 Recycling

- The village has ecological islands and containers dedicated to recycling.
- Guests must correctly dispose of paper, glass, plastic, aluminium, organic waste and residual waste according to the posted instructions.
- Leaving waste on pitches, in accommodation, along paths or in common areas is prohibited.
- Barbecue, picnic, football field and common areas must be left clean after each use.
- Correct recycling helps keep the village tidier, safer and more pleasant for everyone.



7.2 Attention to waste

- Water should be used responsibly, avoiding unnecessary consumption.
- Lights, air conditioners and electrical appliances must be switched off when not needed or when leaving the accommodation.
- Conscious use of common services is required, respecting other guests and the environment.
- Every small gesture counts: less waste means a better holiday today and a more sustainable village tomorrow.

8. Certifications, acceptance and final provisions



8.1 Our certifications



8.2 Acceptance of the rules

- By checking in, the guest declares that they know and accept these rules.
- The rules apply to all guests, visitors, accompanied minors and admitted pets within the facility.
- Failure to comply with the rules may result in removal from the facility, without prejudice to Management's right to claim compensation for any damage and to protect itself in the competent venues.
- For anything not expressly indicated, Management communications, rules displayed in individual areas and applicable regulations shall apply.

Kind final note



A peaceful holiday means respecting times, keeping common spaces clean, accompanying children, managing pets carefully and using common sense. Thank you for cooperating: here the holiday remains light, safe and pleasant for everyone.