



RULES AND GUIDELINES OF *Duca*



ARRIVALS AND DEPARTURES

Guests can check in or out of the Village from 8 am to 2 pm and from 4 pm to 10 pm. On their arrival, guests are required to present a valid ID document and will be asked to read and sign these rules and guidelines. For public security purposes, the Village is required to submit information about the identity of all guests to the local authorities.

Please check the information on the notification form completed by our reception staff and inform the Management if there are any discrepancies in the information regarding you, your family members and other guests accompanying you. Please let us know if you intend to change your lodging arrangements, such as your pitch, bungalow or apartment. All such changes are subject to the authorisation of the Management. Please let us know the arrival and departure times of visitors and how long they intend to stay. Only persons whose details have been provided to the Management will be allowed to stay on the site. Any changes or additions will be subject to the prior consent of the Management.

During your stay, if you do not intend to spend a night on the campsite, please inform reception before you leave and please inform them once you are back on site.

Entry to the Village is subject to the consent of the Management, who may, at their sole discretion, ask campers who are unaccounted for or anyone who does not comply with the rules and guidelines to leave.

Cars and other motor vehicles may enter the site between 7 am and 2 pm and again from 4 pm to midnight.

Pitches, bungalows and apartments are assigned by the Management who will do their utmost to meet the requirements of all guests.

Do not change pitch, bungalow or apartment before consulting the Management.

On the campsite, all equipment should be arranged in an orderly manner within the boundaries of individual pitches. After luggage has been unloaded, cars should be left in the car park or outside the Village.

Minors may only enter if accompanied by a parent or guardian.

Pitches are available from 8 am.

A maximum of 6 people may occupy a single pitch, including temporary visitors. The limit for smaller pitches is two people. Only one group with one vehicle is allowed per pitch. A further igloo tent may be pitched for individual family needs (excluding visitors), but the 6-person limit remains (only parents and children).

Bungalows and apartments will be available after 5 pm on the day of arrival and must be vacated by 9 am on the day of departure. Visitors may only enter the Village if they have received the authorisation of the Management to do so. Visitors must present an ID document, pay the daily entrance fee (for visits of over 30 minutes) and comply with these rules and guidelines or risk being asked to leave. Campers who receive visitors or guests must make sure they have been authorised to do so by the Management and are responsible for their conduct on site.

Campers caught with unauthorised visitors will be asked to leave the campsite. The Management reserves the right to take legal action against anyone liable in the circumstances referred to in articles 614, 624, 633, 637 of the Italian Criminal Code.

Visitors may enter the campsite from 8 am to 2 pm and from 4 pm to 10 pm.

Entry is forbidden to unauthorised persons.



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PAYMENT

Vehicles or tents left on pitches without a crew will be charged a supplement equivalent to the fee for one adult.

The daily charge is calculated from your arrival, regardless of the time you arrive, until 12 pm the following day. Guests are asked to check out by 12 pm to avoid being charged an extra day.

In the event of non-payment, the Management will seize the vehicles and/or other property of non-paying guests, in accordance with article 2756 of the Italian Civil Code, until payment is made. Payment must include the cost of seizure.

When leaving, please make sure you have paid if you have used the safe, and please check that you have received your identity documents and your receipt.

Payment must be made in full by the day before your departure. You are required to pay for the entire period, even if you leave before the planned date.

Pitches, bungalows/apartments and/or umbrellas that are left before the planned date, even if already paid for, may be assigned to others. c. The Management reserves the right to reassign the unoccupied bungalow/apartment/pitch/umbrella. d. You will be required to pay the entire booked period, even if you arrive later than planned.

Payment or other transactions must be made during the opening times of the cash office. Credit cards are accepted. Cash is accepted only for amounts below €3,000.

Guests must return keys before their departure.

The 10% discount for holders of participating Camping Cards applies to "Adult" rates only during the established periods.

DAMAGE AND INJURY

The Management declines all liability for injury to persons and/or damage to property not caused by members of staff of Duca Amedeo Camping Village, or for the loss or theft of personal belongings and/or valuables.

The Management will not be liable for damage caused by falling trees or branches or any other natural, accidental or unforeseeable disasters. However, Duca Amedeo Camping Village holds third-party liability insurance.



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SAFETY

Participants in sports or other activities organised by themselves or by the entertainment team and who use the facilities and/or equipment available at Duca Amedeo Camping Village are responsible for being in a suitable state of health and fitness for the chosen activity.

Minors may take part under the sole responsibility of a parent or guardian.

Children must always be accompanied while using equipment and facilities and must be supervised by the adult directly responsible for them. The Management declines all liability.

Games with balls, bowls, bats or other equipment with the potential to cause damage or injury are not allowed in the Village.

Do not race bikes, skateboards, skates or rollerblades on the campsite. Children must stop riding bikes after the outdoor lighting comes on in the evening. The same applies to the play areas.

Gas cylinders, hoses and valves owned by campers must meet CE standards and be mounted on the outside of verandas.

Vehicles and equipment must bear the CE mark. Do not use electricity for any other purposes than lighting and refrigerators. Do not use electric stoves. The use of air conditioners and irons must be authorised by the Management. Hair-dryers may only be used in the wash area.

Connections to the electrical mains supply must comply with legal requirements: use only 3-core rubber cables of adequate size (minimum 3 x 1.5 mm) and in perfect condition. Please ensure that electrical and gas systems are in perfect working order and are operated properly (check the expiry date of gas hoses).

Campers must leave roads clear and must not obstruct them with vehicles or equipment.

Do not use barbecues on pitches or indoors. Campers intending to barbecue must go to reception to book the barbecue facilities and ovens in the picnic area.



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NO-NOISE POLICY

To ensure peace and quiet at all times, audio devices must be kept at a low volume and guests are asked not to raise their voices. Guests are not allowed to assemble for meals or parties along the thoroughfares of the campsite, on unoccupied pitches or any other common area without the prior authorisation of the Management.

The opening times of facilities are displayed at the individual locations.

From 2 pm to 4 pm and from midnight to 7 am the main gates and the car park are closed. No vehicles, including bikes and skateboards, may circulate during these times.

Please observe the following rules during these times:

- Do not make noise that might disturb other guests.
- Do not pitch or take down tents, leave the campsite or the car park in your vehicle.
- Do not use audio devices.
- Do not assemble for noisy gatherings.
- Do not wash dishes at the shared facilities.

PETS

Pets are not allowed to enter bungalows or apartments, the play area, the football and bowls areas, the swimming pool and the wash areas.

They must have the vaccination certificates required by law and must be kept on a lead in the areas where they are allowed to enter.

Owners must take their pet out of the Village to do its business and must have a bag with them at all times for its waste. They are responsible for any damage caused by their pet.

Animals are not allowed onto the beach.

The campsite staff are authorised to enforce the rules and to report anyone who does not comply with them to the Management. Anyone in breach of them will be required to leave Duca Amedeo Camping Village.